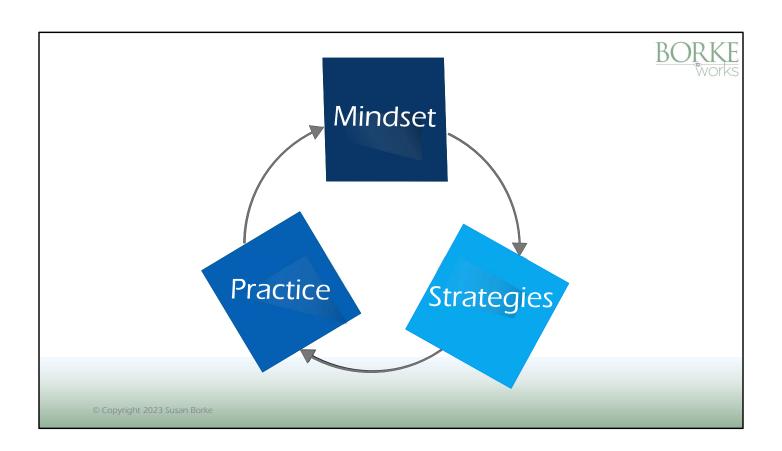
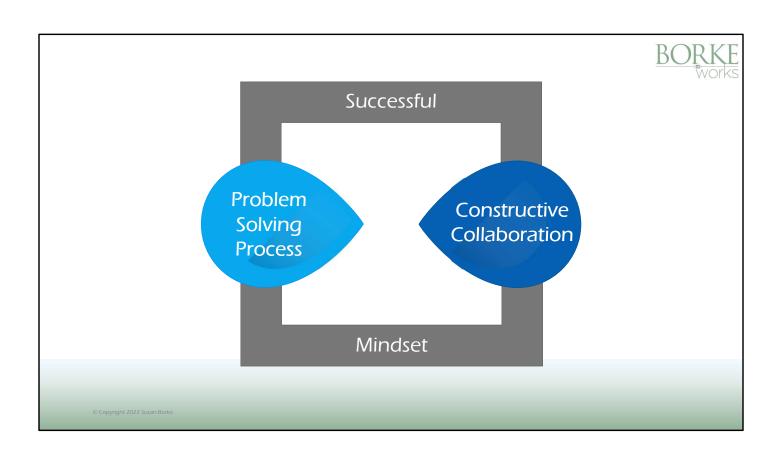




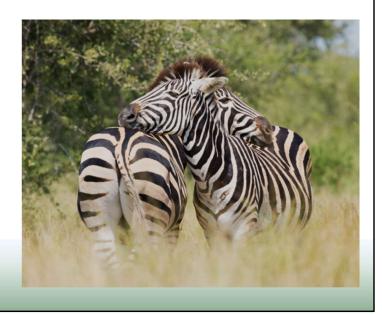
What is a challenging negotiation you are facing or anticipate?

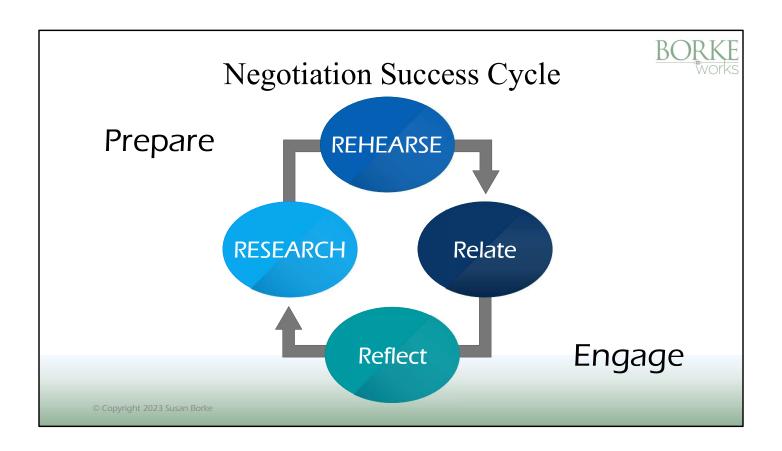


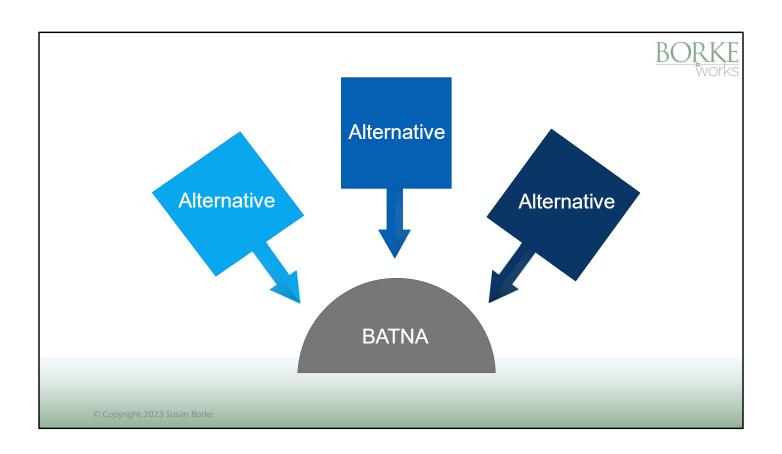


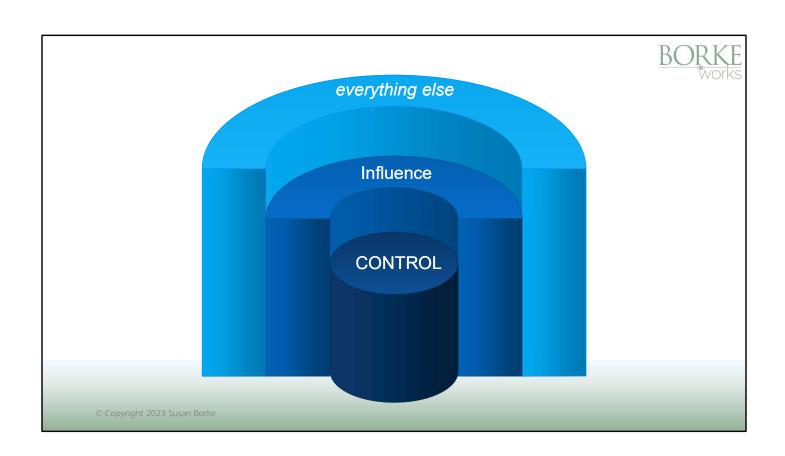


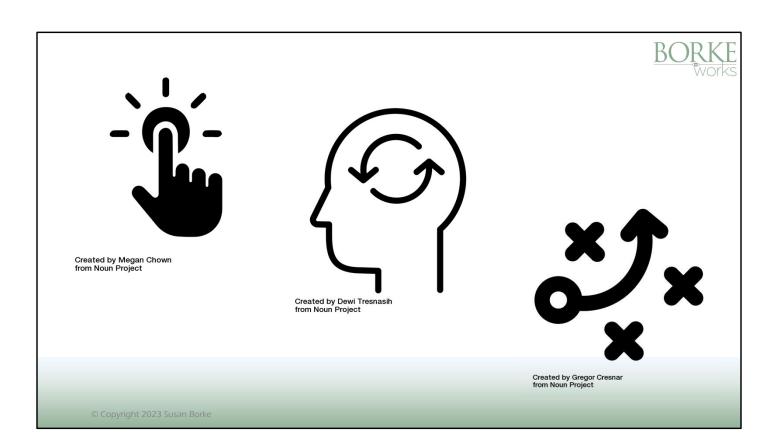
What cues will you use?

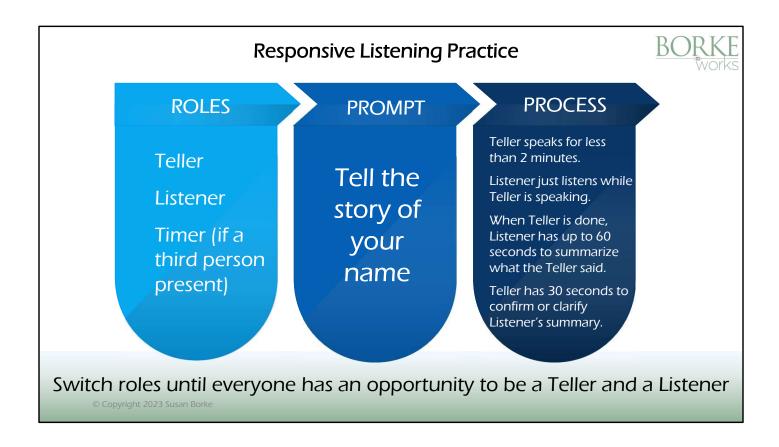


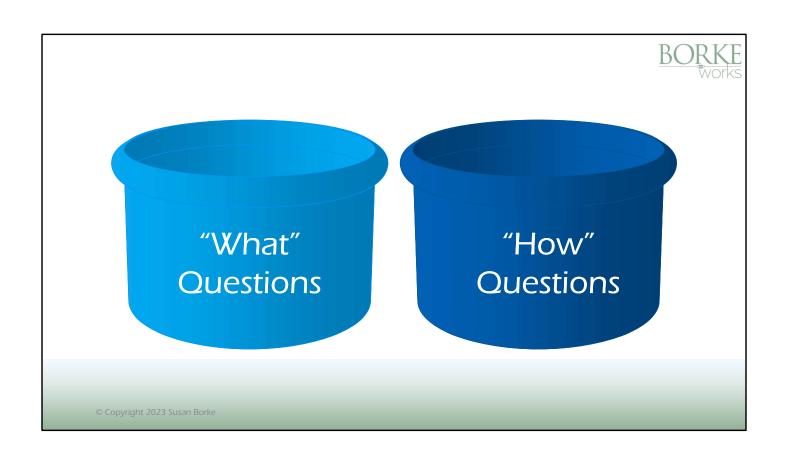














Problematic Question or Statement	What or How Question
Why do you want this?	
This won't work.	
What is your problem?	
You are being unreasonable.	
We are too far apart.	
Why can't you agree at this meeting?	





How to practice



Reflection and Integration



What questions are still circling in your mind?



What squared with your values?



What points stuck with you?



You can reach me at

www.borkeworks.com

susan@borkeworks.com